



May 2020

NANTON Notified

Town of Nanton – Covid 19 Relief Measures for Our Residents

In this difficult time, the Town of Nanton is working to continue serving its residents while protecting our staff who continue to deliver essential services to our community.

Although the Town Office does remain closed to public access, anyone can call either (403) 646-2029 or our toll free number, 1-877-365-3901 to discuss any issues with our departments, including the arrangement for online payments of invoices.

Council has approved temporary measures to assist our residents in these financially difficult times, although all Nanton customers who are able to make payments for utility and tax due dates are strongly encouraged to continue to do so.

Bylaw #1336/20 temporarily suspends utility penalties for the next two billing periods of March/April and May/June, only. The penalties for the January/February Utility billing period will also be removed.

The 2020 Tax Assessment and Notices will be mailed out in May with the June 30th due date (not applicable to our Tax Installment Payment Plan customers). Council, however, has approved temporary Bylaw #1337/20 to amend the Tax penalty date to October 1, 2020 on unpaid current year levies. This does not defer taxes at all, it simply moves the date that penalty will be applied for unpaid current year's taxes.

If we do re-open to the public in May or June, we will provide plenty of notification.

Our staff is here to serve our community – please be patient while we adapt to these special circumstances.

New Leniency Amendment for the Water & Sewer Utility Bylaw

Council has added a permanent new aspect to its utility regulations to open the door to a degree of leniency in situations where a water leak on your property generates significant economic hardship in terms of an abnormally high bi-monthly utility bill. The Town also wants to encourage prompt attention to leaks by private property owners.

Leniency will be considered for a single billing period where it can be proven that the bill is (1) at least partly attributable to a private plumbing or infrastructure leak and (2) the metered amount in the bill reflects more than double the Customer's average Municipal Water Service use from the preceding 6 billing periods.

You must be able to prove that the leak has been repaired by providing a copy of a plumber's invoice/ receipt or parts purchase receipt within 60 days of receiving the subject bill.

A leniency request shall be considered for a specific property once every two years. A form is available on the website.

Spring Clean-up 2020

Starting Thursday May 7th and running until Saturday May 9th the Town, in conjunction with Dump Gump Inc. will have large dumpsters available for residents to utilize in their spring clean-up efforts. The bins will be monitored and once full, access to them will be cut off. It is important to note that no appliances, hazardous goods or paint can be dropped off in the bins. The Town asks that all be considerate and follow the rules.

The now former Recycling Depot has been closed and starting early in May a private contractor (Dump Gump Inc.) will be operating the site on a fee for service basis. Please watch the site for signage and further details on operating hours.

2019 Annual Report

The Town's 2019 Annual Report, a first for Nanton, is now available for review on the Town website. It's an opportunity for the municipality to communicate the work done in the previous year and Council's priorities for the years ahead.

<https://www.nanton.ca/133/Reports>

Mayor's Report

Dear residents of Nanton,

How are you? These are challenging days that we are living in and it is important for us to recognize that this is new territory for all of us. From fundraising for a new arena roof to helping our neighbours in natural disasters like fires and floods and assisting families through illnesses and accidents, Nanton has always taken care of its own in times of need. Well right now and indefinitely into the future every single one of us in Nanton is in need. Although you may not feel like you are in need, we have all lost our way of life as we knew it. We have lost our freedom to visit with friends and family, some have lost their jobs and are struggling financially, simple trips to the store and collecting our mail are now a production. We will all be processing this loss differently and it's important that during this time, we not only take care of our physical wellbeing but we also take care of our mental wellbeing. We need to proceed with compassion and awareness for our neighbours who may not know how to ask for help. A simple gesture like reaching out to make sure they are doing ok and that they know they are not alone during this time will go a long way.

During this time I am grateful that we have pretty much everything we need here in Nanton and truly can stay safe by not having to leave our town. Part of taking care of our own is making sure that our local businesses survive during this time as well. Many have had to close or adapt their business models on a weekly basis. Please continue to watch their social media pages or call them directly to understand their current capabilities and offerings. Just because they are closed one week does not necessarily mean they are closed the next week. Try to remember when you asked that small business to support your fundraiser? It's time to support them. They're the heart of our town. I am listing our local restaurants and coffee shops for quick accessibility but every business and service in our town needs our continued support.

Haywired Coffee House - 403-336-8636
Tim Hortons- 403-646-5600
Dairy Queen-403-646-3000
Auditorium Cafe-403-646-2746
Beijing-403-646-2298
Wild Thyme Cafe-403-646-2173
Because I Said So 403-646-2111

Ken's- 403-646-2922
Stuthornes on Main-403-646-0048
Sweet Queen 403-646-2289
Subway-403-646-6230
Papa Johns- 403-646-3172
Humpty's-403-646-0288

I also want to take this time to thank all of our essential workers that are keeping our town running right now. Thank you for your service and dedication to your job. We appreciate all that you are doing and understand that it is not always easy. Please take care of yourself.

We are truly all in this together.

Stay home. Stay safe. Watch out for your neighbours. Shop local.

Jennifer Handley, Mayor and Council

